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- 5.3. The warranty does not apply:

- a. if the defect or fault in the Software results from you having altered or modified the Software;
- b. if the defect or fault in the Software results from you having used the Software in breach of the terms of this Licence;
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 - d. loss of the use of money or anticipated savings;
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 - g. loss of, damage to or corruption of data; or
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 - 14.2.2. our service to you; or
 - 14.2.3. any other matter,

please contact us as soon as possible.

14.3. If you and we cannot resolve a dispute using our internal complaint handling procedure, we will let you know that we cannot settle the dispute with you.

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